

Service Provider Survey
Results from 2014-2016

Number of surveys: 7 19 15

Type of Shelter	2016	2015	2014
Emergency	28%	50%	29%
Temporary	43%	50%	64%
Permanent Supportive	29%	0%	7%
Populations Served			
Job Loss	58%	63%	57%
Domestic Violence	43%	63%	57%
Illness	29%	42%	36%
Youth	29%	42%	43%
Veterans	43%	39%	36%
Substance Abuse	57%	39%	50%
Chronically homeless	43%	42%	36%
Supportive Services			
Case Management	100%	95%	100%
Financial Education	86%	79%	71%
Housing Placement	86%	74%	57%
Life skills (outside of case mgt.)	100%	74%	100%
Outreach	71%	68%	50%
Length of Stay	1-6 mo	7-12 mo	1-6 mo
Serve people per year	170	197	
Gain Permanent Housing	60-79%	80-100%	80%
Largest Population	Male 60%	Male 56%	
Age (does not equal 100%)			
under 18	49%	41%	40%
19-30	23%	23%	23%
31-40	22%	26%	35%
41-60	20%	24%	13%
61 and over	10%	4%	5%
Veterans	20% or less of all shelters	20% or less of 79% of our shelters	20% or less of all shelters
Long term impact from HA project	86% say partnering with HA was beneficial	73% say partnering with HA was beneficial	84% say partnering with HA was beneficial
Service Providers rated chapters on the following:	Extrememly Positive	Positive	N/A
Application Process	83.30%	16.67%	
Pre-Development Activities	85.71%	14.29%	
The Actual Build/Renovation	85.71%	14.29%	
Donations to the Project	85.71%	14.29%	
Press and Public Relations	71.43%	14.29%	14.29%
Groundbreakings and Dedications	71.43%	14.29%	14.29%
Close Out Process	57.14%	14.29%	28.57%
Insurance Process and Coverage	42.86%	14.29%	42.86%