



**Service Provider Survey  
Results from 2012**  
FINAL

- 62.5% provide temporary shelter
- Primary populations served are job loss (75%), Domestic Violence (62.5%), Veterans (62.5%), substance abuse (62.5%) and mentally ill (75%)  
Supportive Services provided are 100% case management, Life skills; 87.5% employment assistance, transportation services; 75% outreach, mental health services, housing placement, personal finance; 62.5% substance abuse, education assistance
- Length of stay 1-6 months (50%)
- Our shelters, on average, serve 183 people annually
- Three quarters of our shelters had 60-100% of their clients gain permanent housing upon leaving their programs
- Our shelters' largest populations: 38% are White while 33% are African American; 54% are male; Age-wise, 39% are between 19-30 years old, 31% are between 41-60
- Less than 20% are veterans in three quarters of our shelters.

Please rate your experience with your HomeAid Chapter on the following?							
Answer Options	Extremely Positive	Positive	Neutral	Negative	Extremely Negative	N/A	Response Count
Application Process	4	3	0	0	0	1	8
Pre-Development Activities	5	2	0	0	0	1	8
The Actual Build/Renovation	6	1	0	0	0	1	8
Donations to the Project	6	1	1	0	0	0	8
Press and Public Relations	4	2	1	0	0	1	8
Groundbreaking and Dedication Ceremonies	5	1	1	0	0	1	8
Close Out Process	3	4	0	0	0	1	8
Insurance Process and Coverage	4	2	0	0	0	2	8
<b><i>answered question</i></b>							<b>8</b>